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Cc: [ - ]  
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Subject: Fw: Toyota PQSS Executive Summary through November 8th, 2008.

Regards,  
Gary Heine  
Quality Assurance Powertrain Manager  
Toyota Customer Services Division  
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----- Forwarded by Gary Heine/TMS/Toyota on 11/13/2008 06:15 PM -----

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11/13/2008 01:59 PM

To <greg\_bryan@toyota.com>, <gordon\_rush@toyota.com>  
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Subject Toyota PQSS Executive Summary through November 8th, 2008

Hello,

Attached please find the Toyota Quality Executive Summary report reflecting data from October 26th, 2008 – November 8th, 2008. The reporting site (<http://toyota.reports.buzzmetrics.com/main.asp>) has also been updated with the latest information.

Toyota

4Runner Current Generation

§ ABS Failure

§ Electric Problems

§ Transmission Problems

§ Brake Wear

Camry Current Generation

· Transmission Issues with 4-cylinder Models

· Dash, Door and Rear-End Rattles

· ABS Actuator Noise

· Radio Display Goes Blank

· Engine Noise

· MAF Sensor Replacement

· Major Oil Loss

· Paint Chipping/Peeling

- Wheels Rusting
- Camry Previous Generation
- Navigation Location Issue
- Camry Solara Previous Generation
- Engine Cut Out on Highway
- Corolla Current Generation
- § Paint Chips
- § Rattles, Stereo Problems
- § Engine Disappointment
- Corolla Previous Generation
- § Drivability, ECM Issues
- § Mechanical Rattling Noise
- § Cruise Control Malfunction
- Highlander Hybrid Previous Generation
- § Tire Wear
- § Vehicle Died While Driving
- Prius Current Generation
- § HID Headlight Problems
- § Electrical or 12V Battery Problems
- § MFD Problems
- § Steering Column Noise
- § Acceleration "Surge"
- § Aftermarket Plug-In Conversion Issues
- § Poor Quality Goodyear Tires
- § Rear Brake Grinding Sound/Sticking
- § Rubber Odor
- § Unusual Shut-down Noise
- Prius Previous Generation
- § Transmission Failure
- § Steering Shake/Failed Power Steering
- RAV4 Current Generation
- § Various Rattles
- § "Bouncy" Ride
- Sequoia Previous Generation
- § VSC/TRAC/CEL Illuminated
- Sienna Current Generation
- § Engine/Exhaust Noise
- § Multiple Reliability Problems Prompted Sale
- Tacoma Current Generation
- Rear Suspension TSB
- Unexpected Acceleration/Lurch
- Cold Engine Noise
- Stereo Problems
- Tacoma Previous Generation
- Frame Rust
- Tundra Current Generation
- § Long Crank/Starting Problems
- § Driveshaft/Transmission Clunk
- § 4WD System Failure/Problems
- § Paint Chips
- § Cold Engine Noise
- Lexus
- ES 350 Overall
- Sulfur Smell After Acceleration
- Excessive Wind Noise
- GS 350 Overall
- Brake Dust and Engine Noise
- Door Rattles
- Side Mirror Will Not Move Up or Down
- Clunking Noise When Shifting
- IS 250 Overall
- Movement, Vibration at Idle

- Acceleration Delay, Erratic Upshifting

IS 350 Overall

- Bad Wheel Bearing

LS 460 Overall

- Rattles Over Small Bumps

- Brake Pad Clicking Noise and TSB

- Engine Noise and TSB

RX 330 Overall

- Slight RPM Surge When Stopping

RX 350 Overall

- Alignment Issues

- Engine Noise and Steering Wheel Vibration

Scion

tC Overall

- Trouble Shifting

xD Overall

- Steering Wheel Vibrations at Highway Speeds

Please let us know if you have any questions.

Thanks,

Joe Colacurcio

Senior Analyst, Automotive

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